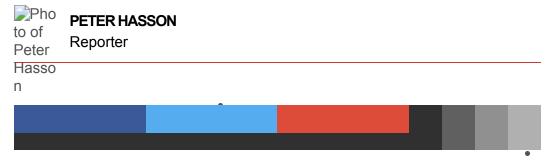
## TECH

YouTube unveils their new paid subscription service at the YouTube Space LA in Playa Del Rey, Los Angeles, California, United States October 21, 2015. REUTERS/Lucy Nicholson

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## EXCLUSIVE: GOOGLE and YouTube Secretly Using DNC Front Operation To "Police" Videos



- YouTube is getting help from the left-wing Southern Poverty Law Center in its effort to identify extremist content.
- YouTube's "Trusted Flaggers" police the platform for so-called hate speech to terror-related content.
- The SPLC has labeled pedestrian conservative groups as hate groups in the past.

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The left-wing nonprofit — which <u>has more recently</u> come <u>under fire</u> <u>for labeling legitimate</u> conservative organizations as "hate groups" is one of the more than 100 nongovernment organizations (NGOs) and government agencies in YouTube's "Trusted Flaggers" program, a source with knowledge of the arrangement told TheDC.

The SPLC and other program members help police YouTube for extremist content, ranging from so-called hate speech to terrorist recruiting videos.

All of the groups in the program have confidentiality agreements, a spokesperson for Google, YouTube's parent company, <u>previously</u> told TheDC. A handful of YouTube's "Trusted Flaggers," including the Anti-Defamation League and No Hate Speech — a European organization focused on combatting intolerance — have gone public with their participation in the program. The vast majority of the groups in the program have remained hidden behind their confidentiality agreements.

The SPLC's close involvement in policing content on YouTube is likely to cause consternation among conservatives who worry that they may not be treated fairly. The left-wing group has consistently labeled pedestrian conservative organizations as "hate groups" and has been directly tied to violence against conservatives in the past. Floyd Lee Corkins, who opened fire at the Family Research Center in 2012, said he chose the FRC for his act of violence <u>because the</u> It's unclear when the SPLC joined YouTube's "Trusted Flaggers" program. The program goes back to 2012 but exploded in size in recent years amid a Google push to increase regulation of the content on its platforms, which followed pressure from advertisers. Fifty of the 113 program members joined in 2017 as YouTube stepped up its content policing, YouTube public policy director Juniper Downs told a Senate committee in January.

Downs said the third-party groups work closely with YouTube's employees to crack down on extremist content in two ways, both of which a Google spokesperson previously confirmed to TheDC.

First, the flaggers are equipped with digital tools allowing them to mass flag content for review by YouTube personnel. Second, the partner groups act as guides to YouTube's content monitors and engineers designing the algorithms policing the video platform but may lack the expertise needed to tackle a given subject.

"We work with over 100 organizations as part of our Trusted Flagger program and we value the expertise these organizations bring to flagging content for review. All trusted flaggers attend a YouTube training to learn about our policies and enforcement processes. Videos flagged by trusted flaggers are reviewed by YouTube content moderators according to YouTube's Community Guidelines. Content flagged by trusted flaggers is not automatically removed or subject to any differential policies than content flagged from other users," said a YouTube spokesperson, who would not specifically comment on the SPLC's participation in the program.

The SPLC did not return multiple voicemails and emails seeking comment.

The overwhelming majority of the content policing on Google and YouTube is carried out by algorithms. The algorithms make for an easy rebuttal against charges of political bias: it's not us, it's the algorithm. But actual people with actual biases write, test and monitor the algorithms.

As noted above, Google's anonymous outside partners (such as the SPLC) work closely with the internal experts designing the algorithms. This close collaboration has upsides, Google's representatives have said, such as in combatting terrorist propaganda on the platform.

But it also provides little transparency, forcing users to take Google's word that they're being treated fairly.

The SPLC has faced criticism for its cavalier definitions of "hate group" and "extremist." The organization stoked controversy in 2015 by labeling Dr. Ben Carson, now the Secretary of Housing and Urban Development (HUD), an anti-gay "extremist." After a backlash, the SPLC reversed its ruling and <u>apologized to Carson</u>.

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The organization faced a similarly intense backlash in 2016 for <u>labeling</u> Maajid Nawaz, a respected counter-extremism activist, <u>an "anti-Muslim extremist."</u> (RELATED: SPLC Says Army Bases Are Confederate Monuments That Need To Come Down)

The Washington Examiner's Emily Jashinsky <u>noted</u> last year that "the SPLC's claim to objectivity is nothing less than fraudulent, a reality that informed observers of its practices from both the Left and Right accept."

"The routine of debunking their supposedly objective classifications occurs like clockwork each time a major outlet makes the mistake of turning to them when reporting on the many conservative thinkers and nonprofits the group absurdly designates as hateful."

The SPLC has faced tough criticisms not just from conservatives but from the mainstream press as well.

"At a time when the line between 'hate group' and mainstream politics is getting thinner and the need for productive civil discourse is growing more serious, fanning liberal fears, while a great opportunity for the SPLC, might be a problem for the nation," Politico Magazine's Ben Schreckinger <u>wrote last year</u>.

Bloomberg columnist Megan McArdle similarly noted last year that the SPLC commonly <u>lumps in principled conservatives</u> alongside

"Given the increasing tendency of powerful tech companies to flex their muscle against hate groups," she wrote, "we may see more and more institutions unwittingly turned into critics or censors, not just of Nazi propaganda, but also of fairly mainstream ideas."

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## Tags: Google, Southern Poverty Law Center, YouTube